

Applikazzjoni għal Rimedju

Application for Redress

Sezzjoni A / Section A

Numru tal-kont
Account number

Isem tal-applikant
Name of applicant

Kunjom
Surname

Numru tal-karta tal-Identità/Passaport*
Identity document number/Passport*

Mowbajl / Telefon
Mobile / Telephone

Indirizz elettroniku
Email address

* L-applikant għandu jipprezenta dokument validu tal-identità
The applicant must present a valid identity document

Sezzjoni B / Section B

1. Din il-formola għandha timtela mis-sidien tal-kont li jemmnu li huma intitolati għal rimedju minn ARMS Ltd għal applikazzjoni preċedenti għal bidla fin-numru ta' persuni fuq il-kont, li s-sidien tal-kont jemmnu li għet miċhuda b'mod inġust. Cittadini tal-UE jistgħu eċċezzjonalment, japplikaw għal rimedju f'każijiet fejn l-ebda applikazzjoni ma kienet saret qabel. Dan bil-kundizzjoni li jissottomettu xhieda xierqa tar-residenza primarja tagħhom f'Malta fl-indirizz konness mal-kont, fiż-żmien in kwistjoni.

This form should be completed by account holders who believe that they are entitled to redress from ARMS Ltd in relation to a previous application for a change in the number of persons on the account, which they believe was unfairly denied. EU citizens may exceptionally apply for redress in cases where no prior application was made, provided that they submit appropriate evidence of their primary residence in Malta at the address which is linked to the account, at the time in question.

2. Applikanti għandhom jinkludu deskrizzjoni sħiħa tat-talba tagħhom u r-rimedju mitlub. Id-dettalji kollha rilevanti u l-kopji ta' dokumenti miġjuba biex isaħħu t-talba għandhom jiġu mehmuża ma' din il-formola. Din il-formola u d-dokumenti kollha mehmuża għandhom jiġu ffirmati mis-sid tal-kont sabiex jiċċertifikaw l-veraċità tal-fatti allegati u l-awtenticietà tad-dokumenti mehmuża.

Applicants are to include a full description of their claim and the remedy being sought. All relevant details and copies of documents in support of the claim are to be attached to this form. This form and all supporting documents should be signed by the account holder attesting to the veracity of the facts claimed and the authenticity of the documents attached.

3. ARMS Ltd se tinvestiga kull allegazzjoni u se tivverifika kull dokument sottomess mill-applikanti.
ARMS Ltd will investigate each claim and will verify each document submitted by applicants.

4. Din l-applikazzjoni ser tkun proċessata skont il-liġi, mingħajr preġudizzju għad-drittijiet legali tal-applikant. L-applikant huwa esklussivament responsabbli għall-eżattezza u l-verità tal-informazzjoni pprovduta. Kull inezattezza tkun soġġetta għall-provvedimenti tal-liġijiet ta' Malta, u bħala riżultat, fost affarijiet oħra, tista' twassal biex jittiehdu passi ġudizzjarji, u jekk jinstab hati, jista' jehel terminu ta' prigunerija li ma jeċċedix is-sentejn, jew multa. L-applikant jikkonferma l-verità tal-fatti dikjarati in sostenn tat-talba u l-awtenticietà tad-dokumenti annessi u wkoll jikkonferma li qed jiffhem din id-dikjarazzjoni u l-konsegwenzi li ġgħorr magħha u jaqbel bis-sħiħ u bla riserva mal-kontenut tagħha.

This application shall be processed in terms of applicable legislation and the applicant's statutory rights shall not be affected. The applicant is fully responsible for the accuracy and for the truthfulness of the information provided. Any inaccuracy shall be dealt with in terms of the laws of Malta and shall result, amongst others, in the institution of judicial proceedings, and if convicted may be liable to the punishment of imprisonment for a term not exceeding two years, or to a fine. The applicant hereby confirms the truthfulness of the facts declared in support of the claim and the authenticity of the attached documents and further confirms that he understands this declaration and the consequences thereof and agrees entirely and without reservation with its contents.

FIRMA
SIGNATURE

DATA
DATE

AVVIŻ DWAR IL-PRIVATEZZA TAL-INFORMAZZJONI

L-informazzjoni personali miġbura f'din il-formola ser tiġi pproċessata minn ARMS Ltd f'isem il-Korporazzjoni għas-Servizzi tal-Ilma u l-Enemalta plc. Dan l-ipproċessar ser isir b'kunfidenzjalità u għall-iskop sabiex jinħarġu u jintbagħtu l-kontijiet għas-servizzi pprovduti mill-korporazzjoni rispettiva. Għandek id-dritt li taċċessa, tibdel, u fejn huwa applikabbli, tħassar l-informazzjoni li tikkoncernak. ARMS Ltd tiżgura li l-informazzjoni personali dwarek tiġi pproċessata b'mod rett. Id-dettalji tiegħek jistgħu jiġu wżati minn ARMS Ltd sabiex jintbagħtu messaġġi ta' promozzjoni fuq servizzi li, minn żmien għall-żmien, il-kumpanija tibgħat. Jekk ma tixtieqx li tirċievi dawn il-messaġġi, inti mitlub/a sabiex tinfirmarha bil-miktub fl-indirizz li jidher hawn fuq.

DATA PROTECTION NOTICE

The personal data contained in this application form shall be processed by ARMS Ltd on behalf of Water Services Corporation and Enemalta plc in strict confidentiality and for the purpose of billing you for the services rendered by the respective corporation. You have the right to access, rectify, and where applicable, erase any data concerning you. ARMS Ltd guarantees fair processing of your personal data. Your contact details may be used by ARMS Ltd to send marketing communications regarding the services which the organisation may, from time to time, promote. Should you wish not to receive such communications, you are being requested to inform us in writing at the address indicated above.